## Scenario 1: Refilled cancellation

#### 1. Bookings

You got 10 Urban Sports Club bookings for your class.



#### 2. Cancellation

M Member cancels after the free cancellation period.



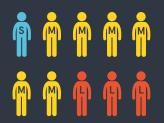
#### 3. New Booking

L Member books your class.



#### 4. Payout

You are getting paid out for the 10 bookings, including the new L booking.



# Scenario 2: Not refilled cancellation

### 1. Bookings

You got 10 Urban Sports Club bookings for your class.



#### 2. Cancellation

M Member cancels after the free cancellation period.



#### 3. No Booking

Nobody else books your class in time.



### 4. Payout

You are getting paid out for the 10 bookings, including the M Member, who cancelled late.



### **Scenario 3: No Show**

#### 1. Bookings

You got 10 Urban Sports Club bookings for your class.



#### 2. No Cancellation

Nobody cancels after the free cancellation period.



#### 3. No Show

An L member did not show up to your class.



#### 4. Payout

You are getting paid out for the 10 bookings, including the L Member who did not show up.

